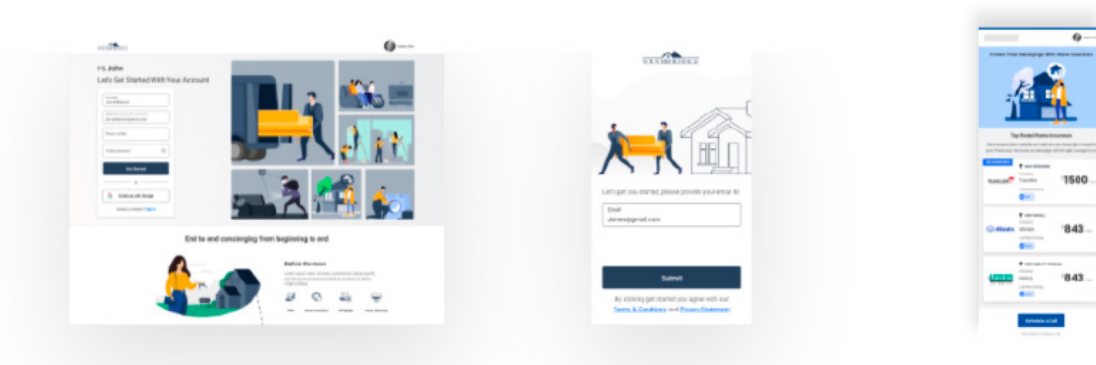


What should an agent do?



1

Signup/activate account

2

Download mobile app

3

Inform your clients

Step 1: You will receive an email to set your password. This will contain your unique HomeHub URL and username (Hint: Post this anywhere a URL can go to generate new leads)!

*Please note, an Office Manager, RSC, ASC or Agent should click on the **“Already a member? Sign In”** button on the sign in landing page, which will take them directly to where they can use the login credentials they were sent.

Moveeasy Support
to katie+schmidtagent



Powered by


Hi Katie Agent,

Welcome to your HomeHub Concierge service! Below is your personalized branded concierge account to help your clients and broader consumer base with everything to do with moving and home management.

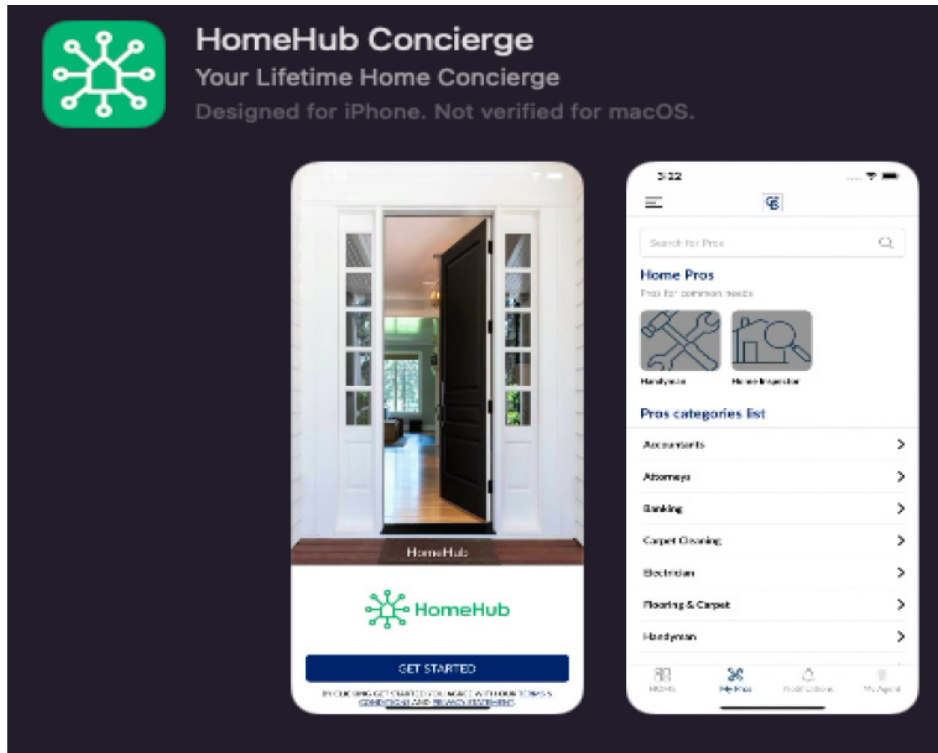
Your Branded Concierge Account

Account: <https://katie-agent-grand-rapids-49546.moveeasy.com>

User name: katie+schmidtagent@moveeasy.com

[Set Your Password](#)

Step 2: Go to the App Store (iOS or Android) and search HomeHub Concierge. Download the app. To login, use your username and the password you set for your account.



Step 3: If you have a transaction pending in DASH, you will get an email congratulating you on that transaction. You can also disable the invite to your client if you need to (i.e. you are working with an investor, land transaction, etc).

Complimentary Access to Your Lifetime HomeHub Concierge Service Inbox x

Katie Agent
to katie+schmidtagent

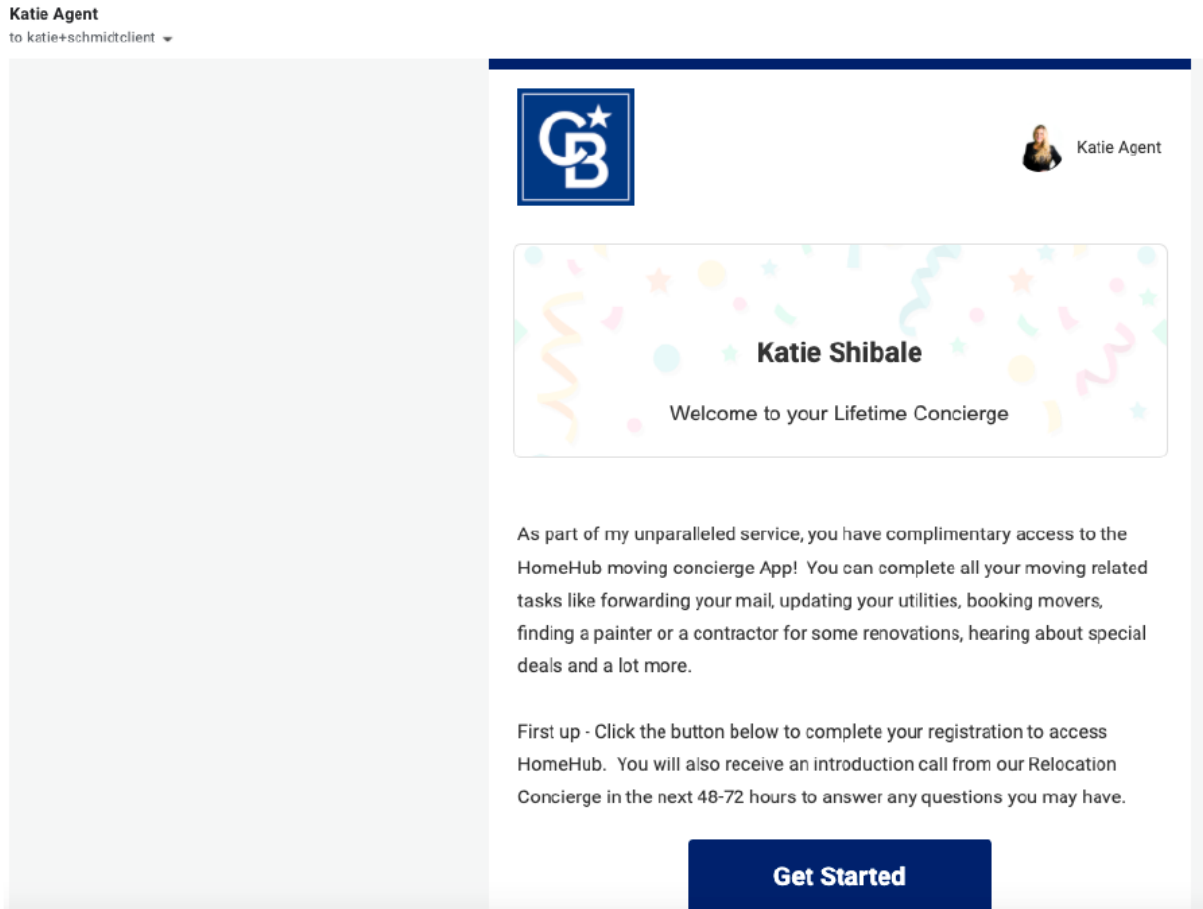


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 move easy

Hi Katie Agent,

Congratulations on your successful transaction with Dannielle (TEST) Ottimer. We are getting ready to send them an invitation to your branded complimentary HomeHub Concierge to help them with all their moving needs. You don't have to do anything. Simply let your client know to expect an invitation from you within 48 hours. Your HomeHub Concierge App gives them complete and complimentary access to all moving tools including forwarding their mail, finding moving companies, connecting with your trusted vendors, a human concierge to assist them with all of their moving and home maintenance needs & so much more. A dedicated human concierge is assigned to your client and will contact them via an introduction email and phone call ensuring all of their needs are promptly met.

Step 4: If you do not disable the invite, your client will get an email 48 hours later to set up their account. This is branded from you, the agent! Make sure to let them know it is coming.



Step 5: Your client's concierge will reach out via phone (if there is a phone number available for your client) within 24-48 hours after being invited to HomeHub Concierge to see how they can assist with their move. If there is no phone number, they will reach out via email. Be sure to let your client know this is coming. (Hint: Be sure that your client has a legit email and phone number in Dash prior to moving to pending, so they can receive the white glove service from their HomeHub Concierge).

